

Public Areas					
What will be the maximum occupancy of the hotel?	70%	Distance from hotel to the nearest hospital?	6 km	Is there a thermal camera at the hotel entrance?	Yes
Are there any limitations for guests to leave the hotel territory ?	No	Is there a disinfecting mat/carpet at the hotel entrance?	Yes	Are there information boards about COVID19 precaution measures and implementations in hotel public areas?	Turkish, English, Russian, Other
Are disinfectants in public areas of the hotel for guests' use ?	available in all public areas	Are ozone and/or ULV used for disinfection in hotel public areas ?	ULV	Does the hotel have a hygiene certification?	No
Is there an obligation to wear mouth-nose masks for hotel guests?	No	Is there an obligation to wear masks for hotel staff?	Reception Staff, Bellboy, Service Staff, Kitchen Staff, Beach Staff, Pool Staff, Spa Staff, Sports Staff, Animation Staff	Do all employees undergo daily monitoring and verification by doctors?	Yes
Does the hotel provide masks?	Free	Does the hotel have a dedicated and seperated isolation room/area/place to be used if necessary ?	Yes	Does the hotel have medical staff?	Doctor, Nurse, Health Office Representatives
Working hours	Certain Hours	Are health service/doctor visits provided by the hotel free?	Yes	Does the hotel provide COVID-19 test in the premises?	No
Do employees have a hygiene education certificate?	Yes	Is there an elevator in the hotel? If yes, what will be the maximum load?	25%		

Reception / Front Office					
Are written information about precaution measures applied and rules hotel guests have to follow in the hotel provided to hotel guests?	Yes	Is there an obligation to wear masks for reception staff?	Yes	Is there a transparent seperation on the reception desk?	Yes
Is a health report required from the guest during check-in?	No	Are there signs indicating social distances?	Yes	Is fast and simple check-in service provided?	Yes
Is online check-in service provided?	No	Is bellboy service provided?	Yes	Is luggage disinfection provided?	Outside the hotel
Can hotel guests pay cash in hotel?	Yes	Hotel provides room card or key?	Disinfected	Does the hotel have a mobile application that opens the room doors?	No
Is bracelet for boarding (concept) provided?		Staff put with gloves on guest			

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Room					
Is room ventilated with fresh air?	Certain Hours	Are there disposable materials and amenities like shampoo, soap etc. in the room?	Yes	Are the towels in the room provided disinfected in bags?	Yes
Are the amenities (glasses, cups, etc.) in the room provided disinfected in bags?	Yes	At which degree are the linens and other textile products in the hotels washed?	90°	Will housekeeping staff wear masks ?	Yes
Will housekeeping staff wear gloves?	Yes	What is the cleaning period of the rooms?	Everyday	Is any extra cleaning service provided upon guest request (in the room)?	Yes

Room					
If guest prefer to self-clean his/her room, will the hotel provide new and unused set of cleaning materials?	No	Will personal products be sold in the hotel against a fee?	Pillow, Pillow cover, Linen, Towel, Toothbrush, Shaving kit	Does the hotel provide laundry service for linens / towels / textiles guests bring themselves?	Extra

Food & Beverage					
Is there open buffet service?	Breakfast, Lunch, Dinner, Breakfast, Lunch, Dinner	Will show cooking/live cooking be provided during meal hours?	Hot meal, Cold meal, Dessert	How will the food be served?	Only by service staff
Do open buffet tables have protection glass?	Yes	Are there signs indicating social distances?	Yes	Are table layouts in accordance with the social distance rule?	Yes
What is the max number of people allowed to sit at one table?	4	Is there a separate seating plan or place where bigger families or closed parties can sit together, if the max number is exceeded?	Yes	What will be the max restaurant capacity in relation to hotel occupancy?	50%
Please indicate, if there will be more than 1 seating during meal times ?	Breakfast, Lunch, Dinner, Breakfast, Lunch, Dinner	How many seatings ?	3	Is food and beverage service provided by waiters?	Beverage only
Do waiters wear masks ?	Yes	Do waiters wear gloves?	No	Are there any materials such as salt, pepper, napkin etc. on the tables?	Available on the table disposably packed
Is room service provided?	During special period (from ... till)	Will a'la carte / thematic restaurants continue to operate?	Extra	Will food service be provided outside the designated food areas / open air areas?	Optional
Are dishes openly accessible?	Open Access	Are cutlery openly accessible?	Open access and disposable	Is bread openly accessible?	Open access and disposable

Beach & Pool					
Are sunbeds in accordance with the social distance rule?	Yes	What will be max capacity of beach?	4 m2 1 guest quantity	Is there a sepearte place where bigger families or closed parties can be together at the pool or on the beach?	Yes
Are the sunbeds covered with mattress?	Yes	Are beach towels provided ?	Unpacked	Free	
Does hotel provide sunbed mattress disinfectations?	after every guest use	Is there a pavillon service?	No	Are waiter / buttler service provided on the beach and pool?	No
Has the pool chlorine rate been increased?	Yes	How often is the pool disinfected?	Every evening	Is there food & beverage service near the pool area?	by waiters
Is it possible to book a private section for groups and closed parties?	Free	Will water slides/aquapark continue operating?	at certain times	and working period (from...till)	09:00:00-12:00:00 13:00:00-17:00:00 -

Spa & Hammam (Turkish Bath) & Fitness					
Will Spa operate?	Yes	Will spa operate upon reservation?	Yes	What will be max capacity of spa?	4 m2 1 guest quantity
Will hamam / Turkish bath operate?	Yes	Will hamam / Turkish bath operate upon reservation?	Yes	What will be max capacity of hamam / Turkish bath?	4 m2 1 guest quantity
Are sunbeds and tables at relax area located according to social distance rule?	Yes				
Will fitness centre operate?	Yes	Is there a time limit for fitness work?	Yes	What will be max capacity of fitness centre?	4 m2 1 guest quantity

Mini Club					
Will mini club be open?	Yes	What will be max capacity of mini club?	4 m2 1 guest quantity	Will fever be checked at the entrance?	Yes
Are there disinfection stands in mini club?	Yes	Will staff wear masks?	Yes	Will staff wear gloves?	No
Will masks be provided for children?	Yes	Does mini club have special activity material and toy packed up?	Yes	How often are the toys and activity areas disinfected?	After each use
Is there food & beverage service for children?	No				

Animation					
Is animation program provided in hotel?	Evening animation & day light shows, Sports events, Beach volley, water polo, darts, mini disco and night disco	Are show areas positioned in accordance with the social distance rule?	Yes	Will staff wear masks?	Yes
Will staff wear gloves?	No				

Action Plan	
Does the hotel have a special action plan in case of guest infected / showing symptoms of covid - 19?	A mask is attached to the recognized guest. He is referred to the doctor's office. After checking if Covid-19 is +, the guest is delivered to the hospital. If the result is -, the guest is taken to the quarantine room and followed by the nurse...
According to guests infected by covid 19 hotel's special measures / steps are ?	A mask is attached to the recognized guest. The guests are delivered to the hospital. If the result of family members is +, they will stay in the hospital, if - the family members will be brought to the quarantine room and the contact person list..